

PRODUCT OVERVIEW

The Live+Gov Toolkit SDK consists on a compiled full software development kit and related specific documentation allowing easy development of innovative mobile solutions for eParticipation.

SERVICE MODULES

The toolkit is composed by 3 different group of components:

Mobile components: Offers tools for smartphone applications. Live+Gov supports the major platforms iPhone (IOS) and Android. Tools included are:

- Ready to use smartphone applications, which can be configured for specific scenarios. E.g. the Mobile Issue Reporting Client, which allows a citizens to send an issue report to the government.
- Components that can be used to build or extend other applications, e.g. the Mobile Augmented Reality Client, which can be incorporated in other applications.

Server components: Offers platform independent tools in the back-end. Server Tools are hosted by the Live+Gov service provider and are used by Mobile Tools or developers to create their own applications. Tools included are:

- Services which pair with a mobile application or component. The components in the Mobile and Server toolkit form a pair, e.g. the Augmented Reality Client and Augmented Reality Server. The mobile component needs the accompanying server-side service to operate correctly.
- Stand-alone services which offer a general service available for any other component, e.g. the Server-side mining service.

- Services that allow communication with external systems and data-sources. E.g. The Issue Forwarding Service, which forwards issue to Public Administration Systems.

Web components: Offers platform independent for web applications. Web Tools are hosted by the Live+Gov service provider and can be use by end-user or developers. Tools included are:

- Ready to use web applications, which can be configured for specific scenarios. E.g. the Web application for eGovernment Dialogue and Visualization, which allows dialogue between the citizens and government on specific topics.
- Components that can be used to build or extend other applications, e.g. the enhanced issue feedback module

SERVICE CONDITIONS & PRICING

This service will be available under license, with a yearly cost that will be lower after the first year of use. This annual payment includes a support service in order to facilitate the implementation of their solutions. If the support provided is not considered enough the developer may contract an extended support service.

	TOOLKIT LICENSING	
MODULE	First Year	Next Years
Live+Gov Toolkit SDK	3.000	2.000

SYSTEM ARCHITECTURE

Each product is directly related to specific components of Live+Gov architecture and the configuration of the level of service can be easily done through the administrative tools provided by the server.

In the following picture the relation between components and service levels is provided.

OTHER INFORMATION

The product is accompanied with Live+Gov Policy Training Package. This pack consists of a set of documents free of charge with key information about how to enhance the profitability of the service and optimize the eParticipation policies. The package exhaustively analyses the relationships among stakeholders in the decision making process and establishes new policy models to upgrade eParticipation in the municipality.

Specific training is available under supplementary service.

