

TRAINING OVERVIEW

This service provided by the training team of Live+Gov will form the municipality officers in a new methodology for policy making. The training is given as a professional service formed by modules. Each module introduces to a specific area of Live+Gov methodology, giving getting the most of the project products.

The courses are complemented by a set of documents (manuals, presentations, etc.) that will help to introduce new eParticipation policies among the customer citizenship. The package exhaustively analyses the relationships among stakeholders in the decision making process and establishes new policy models to optimize eParticipation in the municipality.

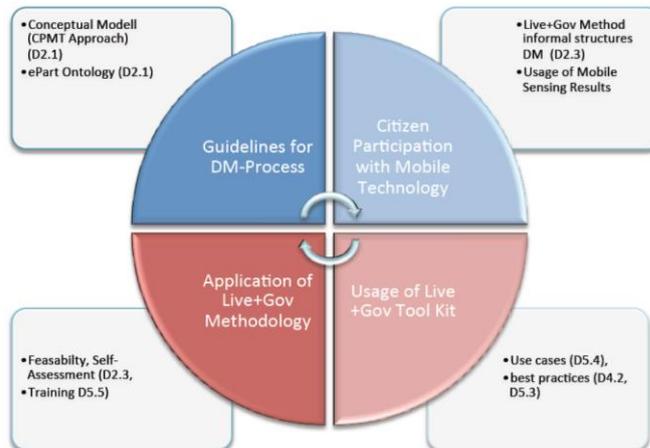
TRAINING SERVICE MODULES

The training package is aiming at civil servants and public employees in executive positions who are having an interest in implementing Open Government in their municipality and public administration, respectively and are searching for the adequate form to do so.

Therefore, it is presenting the CPMT (Citizen Participation with Mobile Technology) approach to Open Government, which is outlining the guidelines for how to use mobile technology for improving communication between the citizens and the public authorities, providing enhanced transparency as well as providing participation and collaboration facilities.

Furthermore, the training shows how to use the data resulting from this communication processes for planning purposes inside the public administration, which is improving the quality of the public service provided.

In the final step of the training (Module 4) they are presented a methodology how they could implement Open Government in their municipality according to the CPMT-Approach and are provided with the Live+Gov ontology helping them to implement their Open Government solution. In the following figure the 4 modules that compose the training are given.



COURSE DESCRIPTIONS

The training is highly participatory meaning that the participants are developing their own path to Open Government which is fitting to their very specific context. The 2 course modalities are the following:

ALL IN ONE

Day 1	Day 2	Day 3	Day 4
Introduction Big Picture Expectations	Scenario	Live+Gov Toolkit	Action Planning Feasibility Check Proposal
Key note: „Live+Gov“ Methodology	Case Study	Applicability Implementation Design Thinking	Evaluation and outlook
<i>EuSoc</i>	<i>EuSoc external trainers</i>	<i>EuSoc Live+Gov technical partners</i>	<i>EuSoc Live+Gov technical partners</i>

A LA CARTE

1 Day	1 Day	1 Day	1 Day
Open Government and Citizen Engagement	mGovernment and CPMT	Live+Gov Toolkit	Action Planning Feasibility Check Proposal
eParticipation and eGovernment	Live+Gov Methodology	Applicability Implementation Design Thinking	Evaluation and outlook
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RELATED DOCUMENTATION

The service is accompanied with Live+Gov Policy Training Package. This pack consists of a set of documents free of charge with key information about how to enhance the profitableness of the service and optimize the eParticipation policies.

The package exhaustively analyses the relationships among stakeholders in the decision making process and establishes new policy models to upgrade eParticipation in the municipality.

Following is a short description of what will be available under each one of the packages.

Policy Modeling Package

This package contains a set of documents including the eParticipation Ontology, the objective of which is to be used as a reference on how to apply the Live+Gov Toolkit for developing a specific eParticipation solution, and a Training Package.

Both are the guidelines on how to model the decision making process in the Municipality for the intended objective and the Live+Gov Methodology.

Live+Gov Methodology and Use-Cases

A guide that describes how eParticipation can be implemented. In particular, this guide describes how it was done for the Live+Gov use cases:

- Urban planning
- Urban Maintenance
- Mobility

Both products can be commercialized separately but, as they are designed and produced with common objectives, the combination of both is highly recommended.

PRICING

This service will be provided in the customer facilities. The training is divided in 4 different modules that can be selected by the customer by its own choice. The

municipality officer can select to participate in all of the modules training or follow an “a la carte” approximation. The price of the courses is fixed but special reduction will be possible for cases where other Live+Gov products is contracted.

ALL IN ONE

COURSE	POLICY MAKING TRAINING		COSTS
	Officers to be trained	Cost per officer	TOTAL
Big Picture	0	3400	0
Scenario			
Toolkit			
Action Planning			

A LA CARTE

COURSE	POLICY MAKING COURSE		ASSOCIATED COSTS	
	Officers to train	Modules	Cost per officer	TOTAL
Ogov and Citizen engagement	0	0	840	0
mGovernment and CPMT	0	0	840	0
Live+Gov Toolkit	0	0	840	0
Action Planning Feasibility	0	0	840	0



About Live+Gov

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